



## **FREQUENTLY ASKED QUESTIONS**

### **Who is the owner?**

At 16 I was the characters that I am bringing to you through 2BAKid, LLC. I loved my job and knew that I always wanted to work with kids. I went on to get my BA through Idaho State University and my Masters degree through Chapman University. I taught elementary school for one year and then went up to the middle school for six years. I loved teaching, but through that all, I had three kids of my own. Teaching was taking more time away from my family then I was willing to give up, so I decided to start my own company. 2BAKid has truly been a blessing for me. Although it requires a lot of time, I am truly blessed doing something that I love, know everything about, and am able to stay home with my family. What else could I ask for?

### **Where do we have our party?**

This is up to you!

Our location can accommodate up to 12 guests with room to play. There is an additional fee for our location to cover the cost of wear and tear and clean up, but if you don't want the party messing up your house than we invite you to come mess up ours!

We can also bring the entertainment to you! We lead the party in the convenience of your home or in your reserved venue, such as a community center, party room, or park. We ask that you provide sufficient space for us to set-up and entertain and to have an adult present at all times in case of illness, behavior issues or emergencies. If sufficient space and supervision is not provided, it can affect the quality of your party experience and the safety of everyone involved. Keep in mind the weather if it is planned for outside. We'll take care of the rest!

### **What is your policy for tardiness?**

We make every effort to arrive at your event by the scheduled time. Occasionally, factors beyond our control affect our ability to do so. If the service ordered arrives 30 minutes or more behind schedule, the client has the right to cancel the service and receive a full refund. If you schedule a performer for a specific time, and you are not ready for the performance to begin, the character may not be able to perform for the full hour.

### **What is required to hold my date and time?**

A 50% non-refundable deposit is required at booking. We accept a personal check, money order, cash or major credit card/debit card (Visa or Master Card). The balance is due at the time of the party. Your deposit can be brought into our shop or made through our website using Paypal, a secure online processing company.

### **Is tipping required?**

Gratuity is at your discretion and is NOT included on your invoice. Tips are very much appreciated by your entertainers.

### **Do you travel outside of the Boise area?**

**Yes, but** due to the increase in gas prices we have had to add a mileage fee for parties located outside our service area. We service all of Boise and the surrounding areas. We would love to come to your party, but any travel outside of the 20 mile radius from our shop will by an extra .50 cents per mile per entertainer. Example: 40 miles away (20 miles free + 20 miles at \$.50 = \$10 for 1 entertainer) Once we have your party's location, we will let you know if this applies to you.

### **How many kids can we invite?**

The maximum children to character ratio is 10:1 for "regular" characters and 10:2 for mascot characters. This total is including the birthday child. There is no limit to the amount of children at the party! If you wish to have more than 10 children there will need to be an additional "helper" to conduct the party. This is for the safety of all involved and to help the party run smoothly. You will be charged an additional fee of \$20 per hour to cover the cost of the "helper."